

# Windsor Debates

INFRASTRUCTURE  
Friday 20th March 2026

With 30 years' experience in rail and transport, Sophie Chapman has held leadership roles within a number of major projects. These include the transfer of Eurostar operations from Waterloo to St Pancras for the launch of HSI and the roll out of Eurostar's new fleet of trains. As Business Lead at Heathrow Express, she led the transfer of operations to Great Western Railway and introduced a refurbished fleet of trains.

Throughout her career she has led large teams delivering and continuously improving industry leading customer experience. In her current role she is responsible for the transport network at Heathrow Airport, which includes increasing and improving sustainable travel options for passengers and colleagues, commercial revenue and preparing for the Heathrow expansion project.



**SOPHIE CHAPMAN**

Surface Access Director  
Heathrow Airport

