

Introducing the ZGP24 service

Book a video or telephone call with an experienced GP at a convenient time. **Provided by HealthHero.**



Video Consultations

8am - 10pm, 7 days a week,
excluding Christmas Day



Phone Consultations

Unlimited, 24/7, 365 days a
year access



Private Prescriptions

Delivered to a nominated UK address
or collect from the pharmacy



Open Referrals

If further investigation or
treatment is necessary

This service is available to Zurich's eligible Group Income Protection and Group Life customers, and can also be accessed by members and their immediate family and dependants who live in their households. Patients must be residents and/or nationals of the United Kingdom, its Crown Dependencies or the Republic of Ireland to be eligible to use our services. By accessing and using our services, the patient is confirming that they are eligible.



Second Medical Opinion

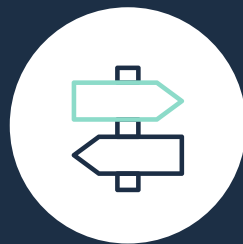
Access to an experienced specialist with relevant experience in the appropriate specialty



Gain peace of mind about a diagnosis



Ask unanswered questions about any proposed treatment



Discuss if there are alternative treatment options available

For those diagnosed with an eligible critical condition from a treating consultant or specialist, we can organise a second opinion on the diagnosis or treatment, via a face-to-face or video consultations with a specialist consultant.

The ZGP24 Service does not form part of Zurich's insurance contract. Access to it is provided as an added service, for eligible customers, that can be amended or withdrawn at any time.

ZGP24 is provided by HealthHero
HealthHero Solutions Ltd, 10 Upper Berkeley Street, London, W1H 7PE, UK Company number 03766413

Group life insurance and Group income protection policies are provided by Zurich Assurance Ltd
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ZURICH®

HEALTH
HERO®

To book a GP or Second Medical Opinion consultation

Book online through
the WebApp:



Or call

0345 319 0484

A member of our 24/7 customer service team will take down a few details and then book a consultation with a GP at a convenient time.

Please have your access code ready, it can be found on your welcome email.