

Windsor Debates

THE FUTURE COMPETITIVENESS OF THE THAMES VALLEY

Friday 29th September 2023

Helen, the Chief Solutions Officer at Heathrow Airport, is accountable for bringing transformational change to rebuild Heathrow after the COVID pandemic to give passengers the best airport service in the world.

Her team combine the core elements of change (Process, People, Infrastructure, Procurement and Technology) to define and deliver end to end solutions across the business. She sits on the Executive Committee and turns the Strategic Direction, through change programmes, into Operation for the benefit of our passengers. Previously, Helen was the Procurement Director responsible for the strategic sourcing and execution of all third party spend.

The role focussed on strategies to increase value and identify strategic partnerships such that Heathrow's long-term ambitions around Sustainability, Diversity and Innovation can be achieved. Prior to this, she has spent the majority of her 13 year career at Heathrow working in construction from project management to delivering Heathrow's c£4b. capital portfolio.



HELEN ELSBY
Chief Solutions Officer
Heathrow Airport Ltd.

